

# CARE & MAINTENANCE

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## FABRIC

*Or objects with components of Fabric*

### ABOUT

- Here's how to keep your fabric lounge suite looking like the day it came home from Our showroom  
- Despite exercising the best of care, accidents do happen! Remember, tackle them as soon as you can after it's happened  
- fresh stains are easier to remove than old ones. Here's a quick rundown of how to deal with common fabric stains:

### CLEANING INSTRUCTIONS

- Get to the stains quickly. As soon as a spill or stain occurs, get to cleaning it immediately. Waiting too long before treating a stain – even a matter of a few minutes – can cause the stain to set, making it harder to get out.  
- Use a dry brush to remove loose particles. Go over the entire sofa with a stiff brush with natural bristles to help loosen stains and bring dust and dirt to the surface.  
- Vacuum. Before scrubbing and cleaning your fabric sofa, use a hand-held vacuum to remove crumbs and any other loose particles. This will make it easier to identify and focus on troublesome stains when it comes time to cleaning

## LEATHER

*Or objects with components of leather*

### ABOUT

At Essops Home, we celebrate the unique character of each hide. For this reason, we don't try to cover up or exclude parts of the story of each piece of leather. Wrinkles, scars, tick bite marks and brand marks are all typical of the highest quality, natural, full-grain leather, also known as aniline leather.

For this reason, the following may occur in leather products:

- Marks, tick bite scars, scratches, stretch marks and scuff marks are characteristics of full grain leather and are therefore not defects. Prominent brand

### CLEANING INSTRUCTIONS

Rotate seating positions for an even weight distribution which will prevent a variation in the appearance of the seats.

- Always clean spills immediately, on all leather items.  
- Vacuum or dust frequently with a clean, dry cloth  
- If leather is soiled, it can be wiped with a soft, damp cloth using a lather of any mild white soap with luke-warm water  
- Do not spot clean leather; clean the entire surface  
- Wipe clean with a damp cloth and dry with a clean, soft cloth

## STEEL

*Or objects with components of waxed or raw steel*

### ABOUT

Metal furniture is best cleaned with a cloth or sponge using water and mild, non-detergent soap and wiped dry.

Raw waxed steel is susceptible to rust and scratching if not maintained regularly.

Raw or waxed steel will rust if left outside in the elements.

Please note that steel attracts heat and will heat up if left in the sun.

Rust will occur if liquids are left on the steel

For ingrained dirt, use window cleaner or a non-abrasive multi-purpose cleaner.

### CLEANING INSTRUCTIONS

- Wipe off spills immediately  
- Dust regularly  
- Do not rub, scratch or scour  
- Do not use steel wool, steel brushes or other cleaning materials that contain steel as these can cause rust.  
- Wax annually with a colourless wax sealant is necessary yearly in order to maintain the natural look  
- Don't let any steel components get wet as they will rust.  
Dry immediately if they get wet  
- Use a damp, not soaking wet cloth (preferably a leather chamois cloth) to wipe off dust and spills.

... express yourself

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## WOOD

*Or objects with components of wood*

### ABOUT

Wood is a natural product that expands and contracts due to the humidity and temperature of the environment.

Natural movement in solid wood products is normal and some cracks might naturally appear with time as wood ages.

### CLEANING INSTRUCTIONS

The following care instructions are applicable to our wooden products.

- Dust regularly
- Wipe with slightly damp cloth
- No need for furniture wax or oil
- No detergents and specifically no alcohol, acid, bleach or ammonia based products to be used for cleaning
- Avoid exposure to direct sunlight (including through glass windows)
- Wipe spills and water immediately to avoid stains or further damage

## STONE

*Or objects with stone*

### ABOUT

Composite stone includes:

- Concrete
- Terrazzo
- Quartz
- Fossil

Composite stone is mostly less porous than natural stone and is more consistent in look.

These materials are still susceptible to oils, and stains and marking will occur if care is not taken

### CLEANING INSTRUCTIONS

- Wipe off liquids immediately
- Do not leave any oily products on the stone
- Do not rub, scratch or scour
- Always use a soft cloth when wiping items
- Wipe with a mild, PH balanced detergent only if absolutely necessary
- To avoid streak marks, always make sure to wipe residue detergent off the stone surface

## GLASS

*Or objects with components of glass*

### ABOUT

Glass is fragile and should always be handled with care. Avoid placing heavy items on glass surfaces and bear in mind that sharp items will scratch the surface if not placed with care.

Consider placing felt pads underneath objects placed on top of glass.

### CLEANING INSTRUCTIONS

- Wipe with a wet cloth
- Window cleaning products may be used on polished surfaces
- When cleaning glass furniture, avoid wearing rings, bracelets and watches, as they can also cause scratches on the table
- Make sure detergent is fully wiped down after cleaning to avoid marks
- You should also avoid wiping your glass table top with paper towels. Paper towels can leave an unsightly lint on the glass surface.

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